

Kristin Schankel is the Assistant Director for Revenue Cycle Management at the Texas State University Student Health Center where she oversees the insurance billing, cashier, call center, and reception departments. She manages the revenue cycle, implements efficient billing workflows, oversees coding and documentation audits, develops and manages fee schedules, collects and analyzes financial data, and develops EMR processes for clinical and non-clinical staff.

Prior to joining Texas State in 2015, Kristin was the Practice Manager for a specialty clinic in Austin where she managed the revenue cycle and clinic operations. She was also the Operations Manager for a large medical billing company where she oversaw the revenue cycle for dozens of practices from large hospitalist groups to multi and single physician groups. She has over 20 years' experience in revenue cycle management and clinic operations.

Kristin received her Bachelor of Arts degree from Columbia College, Chicago.